



extreme[®]
DOG FENCE

1-800-305-6116

ELECTRIC DOG FENCE REMOTE TRAINER COMBO



Owner's Manual



CONTAIN AND TRAIN

www.extremedogfence.com

CONGRATULATIONS

Register Your New

eXtreme Dog Fence®

Containment System within 30 Days of Purchase
to

Activate Your 5 Year Warranty

You will need the following information ready to register:

1. Order #
2. Date of Purchase
3. Phone Number
4. E-Mail Address

To register, go to:

www.extremedogfence.com/register

And follow the online directions.

Thank you for your purchase, and welcome to the family.

Hello,

Thank you so much for purchasing the **eXtreme Dog Fence Contain and Train**. We know that your pets are close to your heart, and you are doing what you can to keep them safely contained in your yard.

The **eXtreme Dog Fence Contain and Train** is both simple to install and effortless to operate. We have designed our fence to be both, reliable and effective while allowing your dog the most out of your usable yard space.

This manual is designed to guide you in every aspect on how to install your dog fence. We also include training information, which is a vital aspect to the effectiveness of your **eXtreme Dog Fence Contain and Train**.

We love dogs, just like you do! If we can assist you in any way, please don't hesitate to contact us. You can reach us at 800-305-6116, seven days a week.

Kind Regards,

eXtreme Dog Fence Team

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Important Safety Information

Explanation of Attention Words and Symbols Used in this Guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol, to avoid possible injury or death.

WARNING

WARNING, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in serious injury or death.

CAUTION

CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor to moderate injury.

CAUTION

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your dog.

NOTICE

NOTICE, is used to address safe use practices not related to personal injury.

WARNING

- Not for use with aggressive dogs. Do not use this product if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury or death to their owners and others. If you are not sure that this product is right for your dog, please talk to your veterinarian or certified trainer.
- Underground cables can carry high voltage. Have all underground cables marked before you dig to bury your wire. In most areas, this is a free service. Avoid these cables when you dig.
- Follow all safety instructions for your power tools. Be sure to always wear your safety goggles.
- Do not install, connect, or remove your system during a lightning storm. If the storm is close enough for you to hear thunder, it is close enough to create hazardous surges.
- Risk of electric shock. Use the transmitter in a dry location only.

CAUTION

- Risk of injury. Wire on top of the ground may be a trip hazard. Use care in how you place and secure your wire.
- If possible, **DO NOT** use an AC circuit with a GFCI (ground fault circuit interrupter). In rare cases, nearby lightning may cause the GFCI to trip. Without power to the system, your dog may escape. You will have to reset the GFCI to restore power.
- This **eXtreme Dog Fence** brand underground dog fence is **NOT** a solid barrier. The system is designed to act as a deterrent to remind dogs, by stimulation, to remain in the established boundary. It is important that you reinforce training with your dog on a regular basis. Since the tolerance level to stimulate varies from one dog to the next, **eXtreme Dog Fence** **CANNOT** guarantee that the system will, in all cases, keep a dog within the established containment area. Not all dogs can be trained to avoid crossing the boundary. Therefore, if you have reason to believe that your dog may pose a danger to others or

harm himself if he's not kept from crossing the boundary, you should NOT rely solely upon the eXtreme Dog Fence brand underground dog fence to confine your dog. eXtreme Dog Fence shall not be liable for any property damage, economic loss or any consequential damages, sustained as a result of any animal crossing the boundary.

Please read and follow the instructions in this manual. Proper fit of the collar is important. A collar worn for too long, or made too tight on the dog's neck, may cause skin damage. This could range from redness to pressure necrosis (commonly known as "bed sores").

- Avoid leaving the fence collar on your dog for more than 12 hours per day.
- When possible, reposition the collar on the dog's neck every 1-2 hours.
- Check the fit to prevent excessive pressure. Follow the instructions in this manual.
- Never connect a leash to the electronic collar. This will cause excessive pressure on your dog's neck, from the contacts. Use a separate non-fence collar with the leash.
- Wash your dog's neck and the collar's contact probes each week with a damp cloth.
- Examine the contact area daily for signs of irritation or a sore.
- If a rash or sore is found, discontinue use of the fence collar until the skin has healed. If the condition continues beyond 48 hours, see your veterinarian.
- Keep your dog safely controlled on a leash during training.

These steps will help keep your dog safe and comfortable. Millions of dogs are comfortable while they wear stainless steel contact probes. Some dogs are sensitive to contact pressure. You may find, after some time, that your dog is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use of the collar until the skin has fully healed.

You may need to trim the hair in the area of the contact probes, or switch to longer contact probes to ensure consistent contact with the skin. Never shave a dog's neck, as this may lead to a rash or infection.

CAUTION

To prevent an unintended correction:

- The collar receiver should not be on your dog when the system is tested.
- Remove the collar receiver before making any changes to your system.
- Before placing the collar receiver on your dog, test the signal field after any change or adjustment.

NOTICE

- For added protection, when unused for long periods of time or prior to thunderstorms, unplug power from the wall outlet and disconnect the boundary wires from the transmitter. This will prevent damage to the transmitter due to surges.
- Avoid damage to the jacket of the loop wire during the install; Damage may cause areas of weak signal and lead to early failure of the loop (triggering the wire break transmitter alarm.)

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference

will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and the receiver
- Connect equipment to an outlet or circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

Caution: Changes or modifications to any component, not expressly approved by **eXtreme Dog Fence**, could void the user's authority to operate this equipment.

Congratulations!

You have purchased the **eXtreme Dog Fence** brand underground containment system and handheld remote trainer combo solution. Be sure that you take a moment to register your new system for the extended warranty. You have 30 days from purchase to register, but if you submit your registration before starting your installation, you will ensure coverage.

Should you have ANY difficulty with installation or training, we want to help. We have professional support staff available for you 7 days per week. We invite you to call us at **800-305-6116**, or drop us an E-mail message at **support@extremedogfence.com**. Alternatively, you can initiate a support chat by going to **www.extremedogfence.com** and utilizing the chat applet during our hours of operation.

The bottom line is that we greatly value you and your pet(s), and want you to know that we're here for you.

Components



1 Handheld remote

9 Resistor

2 Collar receiver

10 Test light

3 Installation/training manual

11 Contact probe wrench

4 Lanyard

12 Long contact probes

5 Fence transmitter

13 5V DC adaptor

6 Boundary wire

14 18V DC adaptor

7 Training flags

15 USB cable

8 Wire splice kits

How the Fence Works

The **eXtreme Dog Fence Contain and Train** system has been tested and proven safe, comfortable and effective for dogs from 40 to 180 pounds.

To begin, you will call 811 and schedule them to come out and mark all of your underground utilities (which will help you avoid setting up your wire where you will get interference). At this point, you should put your collar(s) on the charger, and let it charge for 8 hours.

Next, you will determine where you want to mount your fence transmitter. This should be located near a 110VAC outlet, and in an area that will ensure no moisture is able to compromise the electronics.

Define your containment area and lay out your boundary wire (and twisted wire, if needed), and connect it to the transmitter for testing. Make any adjustments to the signal field, to suit your needs. After testing successful, you can secure your wire in place.

Now, lay out your training flags and you're ready to begin your fence training.

The fence works by producing a radio signal from the transmitter, which is sent through the connected boundary wire. The boundary wire forms a closed loop with the transmitter, and the signal that it emits will trigger the collar's warning/correction when the pet enters the signal field you set. Training flags are used as a visual reference, during your dog's training, as to where the boundary line lies.

Important: The remote trainer's effectiveness and range is highly dependent on the way you hold the remote transmitter. Hold the remote transmitter in a horizontal position away from your body

to achieve maximum range. Terrain, weather, vegetation, vehicle, buildings, transmission from other radio devices, and other factors may affect the range of your remote trainer.

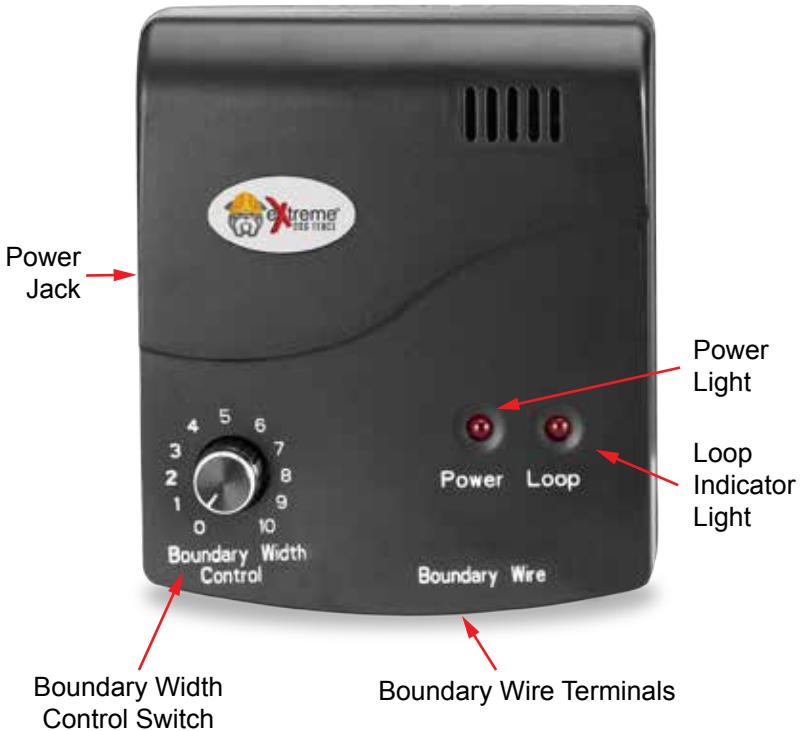
How the Remote Trainer Works

Charge up the handheld remote and collar(s) for 8 hours, initially. Future charging should take no more than 2 hours.

Collars may need to be matched up to the handheld remote, on 1 of 3 channels.

The remote trainer works by using the included handheld remote to manually trigger the collar for a warning beep, vibration, or static correction. The remote has 3 channels which allows the training of up to 3 dogs at a time. Each channel has 10 levels of vibration as well as 10 levels of static correction. Each dog's settings can be dialed in to meet their own individual personality and temperament. Under perfect conditions (with no obstacles or interference), the remote trainer has a range of approximately 3500 feet.

Fence Transmitter



Boundary Width Control Dial

This dial allows you to adjust the signal field width, which is the combination of warning zone and vibration and static correction zone.

Boundary Wire Terminals

These terminals are where the boundary wire connect to the fence transmitter in order to form a continuous loop, defining the containment area.

Power Light

This light indicates if the system is on or off. If the light is illuminated, the system is on and functioning.

Loop Indicator Light

This light indicates whether or not the boundary wire is forming a complete loop, enabling the signal to be transmitted. If the light is glowing, a continuous loop has been formed.

Power Jack

This is the connection point for your power adaptor. The transmitter is powered by 18V DC power.

Handheld Remote





Handheld Remote Key


▲ and ▼ These buttons are the stimulation adjustment settings. Press up or down to adjust the correction intensity and vibration from level 1 through 10.




⏻ This is the On/Off button. Hold this button for 2 seconds to switch the power on. The power light will illuminate, and the LCD will then display the default “A01”, indicating the device is on. You can alternate which

dog receives the stimulation by pressing the channel buttons 1, 2, or 3 at the bottom of the remote. To switch the power off, hold the On/Off button for 2 seconds and the power light indicator will switch off.

 This button initiates the no- stimulation warning beep.

 This button initiates the vibration warning. Simply press it one time for a single vibration warning, or press and hold for a continuous vibration that will stop automatically after 8 seconds.

 This button initiates the static correction, Simply press it one time for a single static correction, or press and hold for a continuous shock that will stop automatically after 8 seconds.

   These are your dog selection channel buttons. The default setting is “1”. Your remote is able to connect with up to three receiver collars, and you can see which collar the remote is paired with based on what is displayed in the LCD display screen. If collar 1 is selected, the LCD screen will display dog ID “A XX”. If you would like to switch to collar 2, press the “2” button. The LCD will then display “BXX”. Finally, if you would like to activate collar 3 press the “3” button. Again, the LCD will display “C XX”.

A = Dog 1

B = Dog 2

C = Dog 3

“XX” = The shock & vibration level.

The handheld remote has the ability to retain suitable correction and vibration levels for each individual dog.

Important: The red LED light will flash when the battery power is low. Recharge the device at once. The handheld remote should also be charged before first use for at least 8 hours. All subsequent charging sessions should take no more than 2 hours to fully charge.

Collar Receiver

LED Light

This indicates the working status, low battery, and charging status

Contact Probe

Choose the short or longer contact probes to match your dog's coat type



DC Jack Cover

To charge, open the rubber cover and insert the adaptor plug into DC Jack

On/Off Button

Press and hold for 4 seconds to power off the receiver. Two confirming tones will sound and the receiver's LED light will flash once every 5 seconds, if connected

On/Off Button

Press and hold for 4 seconds to power off the receiver. Two confirming tones will sound and the receiver's LED light will flash once every 5 seconds, if connected. The LED will flash fast if disconnected. Press and hold on 4 seconds to turn the collar off. One long tone will sound and the green LED light will stop flashing and turn off.

Turn the collar off when not in use to conserve battery.

Switch On/Off Single Mode and Dual Mode

Single Mode: Fence function only. When collar receiver is powered on, the LED will flash twice every 5 seconds.

Dual Mode: Fence and remote trainer function. When collar receiver is powered on, the LED will flash once every 5 seconds.

Changing Modes: The functional mode can be changed by pressing the power button on the collar receiver until the LED light illuminates red. Immediately release, and you will be in the alternate mode. (If you hold the button in for too long, you will hear a long beep and the collar receiver will power down.)

Contact Probe Wrench



This tool is used to change the contact probes, based on your pet's coat type.

Note: If the contact probe is tight, continue turning and working the contact probe wrench clockwise. Never turn the contact probes too tightly.

Setting Up The Fence System

In order to avoid any unnecessary frustration, please ensure that you follow all the steps required for fence setup:

1. Identify Underground Utilities

Call 811 and schedule having your underground utilities marked by your local utility companies. They will come out and flag the utility lines, typically within 2-3 days. This helps in 2 ways; if you are going to bury your dog fence wire, you can ensure that you don't damage any existing lines. Also, you can avoid configuring your wire in a way that will cause random, intermittent corrections where they are not wanted. In most states, this is a free service.

2. Charge Up Your Dog Fence Collar

Use the USB charger cable (with the AC adapter, if preferable) and charge up your dog fence collar(s) for at least 8 hours for the first charge.

3. Mount Your Transmitter

The fence transmitter should be located indoors, within 3 feet of a 110VAC electrical outlet. Avoid any area where moisture could compromise the transmitter's electronics, or where the temperature could drop below freezing. You should also mount it at least 3 feet away from any large metal objects (ie: water heater, washer/dryer, etc.).

4. Layout Wire for Testing

Design a wire layout that is suitable for your yard. Your wire must start and end at your transmitter, creating a closed loop. Use twisted wire, if needed for your particular layout design.

Important: Running the boundary wire parallel to + within 4-5 feet of electrical wires, neighboring containment systems, telephone wires, television or antenna cables, or satellite dishes will cause an inconsistent signal. If you must cross any of these, do so at a 90 degree angle to avoid these inconsistencies.

5. Connect and Power Up the System

Strip about 1/2" of jacket from the 2 wire ends and connect them to the terminals on the transmitter. Which end connects to each terminal won't matter. Power up your transmitter and listen for an audible alarm. If the transmitter alarms, this indicates that the wire is broken or not properly connected. Check connection points, and wire for breaks.

If the boundary wire connection is okay, the loop indicator light will illuminate when you plug in the power supply.

6. Prepare the Collar Receiver

Your collar receiver comes with short contact probes installed. If your dog has longer hair, you may have to replace these with the longer contact probes (using the included contact probe wrench) in order to traverse the neck hair and make good contact with the skin. Now hold the receiver's power button until it beeps and powers on.

7. Set the Signal Field Width and Test System

On the transmitter, rotate the dial labeled "Boundary Width Control" to adjust the signal field width. This dictates how far from the wire that the collar receiver will activate. Set your signal field as wide as possible.

To test the collar receiver, make sure the unit is powered on. Hold the collar by the strap, with the contact probes pointed up, at your dog's neck level. Now approach the wire and listen for the warning beep. This

will be faint, as it's designed for a dog's ears, but you should hear it in a moderately quiet environment.

If the collar is not activating at your desired range, use the Boundary Width Control dial to adjust the signal field. Turning clockwise will increase the distance from the wire, while turning counterclockwise to decrease the distance. Test and repeat this task until you achieve the desired distance from the wire.

Important: When your pet enters the signal field, he/she will first receive a warning beep, followed by a vibration warning, and finally the static correction. The correction level will increase from 1 (light) to 3 (strong), unless your pet retreats back into the containment area.

Once you have validated that the collar receiver triggers the warning beep, vibration, and static correction, this confirms that the system is working properly, and you're ready to secure your wire in place.

8. Secure the Wire in Place

If you opted for the Standard Grade kit, with the 20 gauge boundary wire, it is highly recommended that you bury your wire between 1" and 3" deep, in order to get the maximum life from the wire. This can be done using a spade, a lawn edger, or (if you wish to take the chance and skip the testing portion) you can use a trenching machine.

If you opted for the Pro Grade kit, with the 14 gauge boundary wire, you have many more options to secure your wire in place. You can bury the wire as deep as 18", if needed. You can use sod staples and secure your wire above ground (use 1 staple at every 5' of wire. This will ensure that lawnmowers won't catch it and nobody trips over it while the wire settles in the ground). You can also attach this wire to an existing traditional fence in order to prevent digging and/or jumping. Keep in mind that if

your traditional fence is metal but not galvanized, it could interfere with the transmitter's signal field and you should try to avoid proximity to the metal fence by at least 4' (more, if you want a wide signal field).

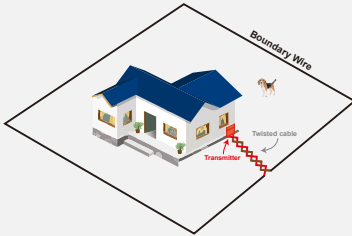
9. Place the Training Flags

The training flags are visual reminders for your pet, indicating where the warning zone begins. Hold the collar receiver at your pet's neck height and slowly approach the wire until the receiver beeps. When you hear the beep, immediately place a flag in the ground and then go back into the containment area until the beeping stops. Repeat the process, placing flags every 10'.

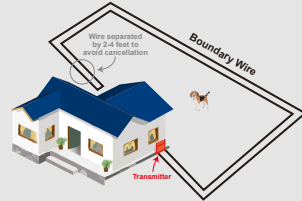
10. Fit the Collar Receiver

Hold the receiver on the underside of your dog's neck, with the rubber charging cover facing your dog's chest. Attach the collar strap so that it is snug enough for you to only get a thumb between one of the contact probes and the dog's neck. You want the probes to have consistent contact with the skin. If it's too loose, your dog may not feel the correction or may feel it intermittently. If it's too tight, it may cause harm to your dog's skin.

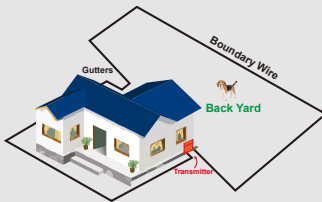
Examples of Various Dog Fence Layouts



Back and Front



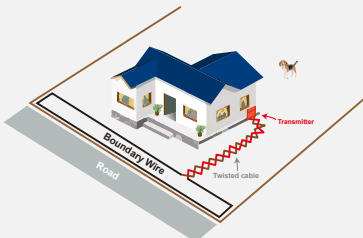
Double Loop



Pinch



Hourglass



Single Side



Existing Fence

Important: If you are experiencing any issues with collars beeping or vibrating randomly when they are not near the wire perimeter, this may be an interference issue caused by your perimeter setup and you need to add a resistor unit as per instructions below to rectify the situation.

- Make certain you are using Min 80m/262 Feet of wire in you Perimeter Boundary.
- If you have small perimeter, this may cause inference and cause collars to beep/vibrate randomly within the perimeter. In that case, connect the resistor unit found in your pack to one end of the wire connection terminal and the cable to other end of the resistor as per the picture below.
- Make sure that you turn the knob up to Max or a higher setting when using the resistor.



Fence System Training Guide

Please take your time training your dog and complete each step of the process to enjoy optimal performance from your **eXtreme Dog Fence®** system. If you have questions along the way, expert advice is only a call away at **800-305-6116**.

The goal of fence training is to:

- Help you teach your dog to identify and respect his/her new fence
- To make the training fair—so your dog will understand the consequences of leaving
- To make the training fun—so your dog will enjoy staying and playing on your property.

Completely trusting your dog with his **eXtreme Dog Fence®** will take place over the course of about 1-3 weeks. The training is a small part of this process. The rest of the time is just close supervision.

Training your dog is a very important process and imperative to ensuring that your dog will be safely contained within the boundary you set. Without training, your dog would receive corrections, when entering the correction field, and not understand why.

Time should be set aside to work with your dog(s) for 10-15 minutes, one or two times per day (per dog).

Both you and your dog will appreciate the short, fun lessons and this will make the training more effective.



Each dog on the fence system should be trained individually. There are six phrases to training lessons:

- **Lesson 1:** Back Away from the Fence
- **Lesson 2:** Respect the Fence
- **Lesson 3:** Adding Interesting Distractions
- **Lesson 4:** Off Lead with Supervision
- **Lesson 5:** Off Lead Unsupervised
- **Lesson 6:** Remove the Flags

Don't be discouraged if your dog takes longer than a week, or even two. Not all dogs will learn at the same pace and your patience is key to your dog's successful graduation.

Helpful Hints

- Use a calendar so you can keep track of the training process. Your dog's behavior will tell you when it is time to proceed to the next lesson.
- A training session includes putting the eXtreme Dog Fence® collar on your dog, making sure that the collar has the proper fit (high on the dog's neck) and is making contact with the dog's skin.
- Start every session playing with a favorite toy and plenty of praise. Make sure your dog is comfortable and having fun.
- Do boundary work at locations around the entire boundary of your yard.
- Always end sessions with your dog successfully avoiding the fence and with more play and praise.
- If you are training more than one dog, train each dog in separate training sessions.

Lesson 1: Back Away from the Fence

Start the first phase of training with the collar set to level "00" (beep only). This is to ensure that your dog can hear the warning tone at the

boundary, but there is no chance of correction. You can introduce a correction level (“1”) in lesson 2 of the training.

Put the electronic training collar on your dog and make sure the wall mount transmitter is turned on.

The first lesson is to introduce your dog to the boundary and to help him/her understand to back away from the fence when the warning tone is heard.

With your dog on a lead, casually walk to the boundary. When the dog reaches the signal field and hears the warning beep, immediately spin around and briskly jog back into the yard. The dog will feel the tug and run after you. Praise enthusiastically.

On days two and three repeat the same lesson in a different part of the yard. As the training sessions of the next day or two progress, you’ll see that your dog will start to anticipate the signal and retreat without your prompting.

Training is successful if your dog retreats without your prompting and refuses to approach the boundary as your approach. For each successful attempt, be sure to praise, praise and praise again.

Lesson 2: Respect the Fence

Although your dog is learning fast and avoiding the boundary, he/she will forget, or attempt to break the rules with an interesting distraction beyond your yard. To prevent this, your dog must experience what happens if the fence boundaries are not respected.



For the next lesson, you will need to introduce the static correction to your dog. Change the collar's correction level from "00" (beep only) to "01" (the lowest static correction level). See *"Setting Up The Fence System"* on page 19 for instructions.



With your dog still on a lead, walk to the boundary with your dog. Have a helper walk on the outside of the fence area. The helper should ignore your dog and never coax the dog out of the fenced area.

Your dog will most likely forget earlier lessons and attempt to leave the safe area. The moment your dog reacts to the fence correction, immediately retreat to the safe part of the yard and lavish your dog with praise. Please note, it is very important that your helper not stop, look back, or acknowledge the dog in any way.

Continue this lesson at a number of different areas around the boundary.

Should your dog not appear to have felt the collar correction, check to ensure the collar is making contact with the skin. It may be necessary to use one of the longer metal contacts provided for dogs with a dense coat. If the contacts are making sufficient contact with the dog's neck, you may need to increase the collar's correction level to find a setting that your dog respects.

Lesson 3: Adding Interesting Distractions

If your dog is avoiding the boundary at multiple locations around your boundary, you are ready to add more tempting distractions. Remember, never pull or coax your dog into the boundary area.

This lesson teaches your dog that he must resist all temptations to leave the yard.

You can't assume that if your dog won't chase a ball out of the yard, he won't chase a bicycle or your favorite neighbor.

Interesting distractions you can employ can be anything that your dog could get excited about. Some examples may include:

- Another pet
- A family member
- A favorite toy
- A neighbor
- A child on a bicycle
- A laser pointer



Your training has been successful at this point if your dog has resisted the urge to cross the boundary, on lead, with any distractions you can dream up.

Lesson 4: Off Lead with Supervision

After several sessions of distractions, your dog should be ready for off lead play. You must stay in the yard for off lead training. This is a good time for testing the success in the previous training lessons.

The more your dog stays on the property, for the first month, the less chance of your dog ever attempting to leave the area.

Continue to supervise and play with your dog outside for a period of 3-7 days. Watch to see how your dog reacts to distractions.

Should your dog run out of the containment area, for any reason, revisit your distractions training step (with your dog on a leash).

Lesson 5: Off Lead Unsupervised

When your dog resists all manner of distractions, both on and off the lead, he can be left unattended in the yard.

Keep a close eye on your dog for two weeks, from inside the house. Ensure that your pet is not conscious of your watchful eye. It's during the time when he/she believes they are unattended that their temptation will truly be tested.

This freedom should be brief at first and the amount of time increased gradually.

Before and after each unsupervised session, you must continue the play and praise routine to reinforce that the yard is a happy, fun and safe place to be.

Remember, not all dogs learn the same. Do not be afraid to step back and revisit any of the previous steps if needed.



Lesson 6: Removing the Flags

After two weeks of successful containment, you can begin removing the flags. Start by removing every other flag, every other day, until all of the flags are gone.

The leads, trainers, flags and electronic fence collar are all clues for your dog to learn the boundaries. They are all removed gradually, except the electronic fence collar.

It's essential that you observe whether your off-lead, unsupervised dog still avoids and retreats from the unmarked boundary. If your dog's response is anything but immediate, retrace your steps through the training process.

Remember, once your dog is properly trained and respecting his/her new boundaries, your dog will be safe from:

- Walking Into Traffic
- Wandering Off / Getting Lost
- Bothering Neighbors
- Chasing Cars or Bicycles

Boundary Flag Awareness

Train your dog to learn that the Boundary Flags and warning beep from the Receiver Collar is what defines the Pet Area.

Stay in the Pet Area

Train your dog to stay within the Pet Area. Help your dog notice that if your dog passes into the Static Correction Zone, he will receive a shock stimulation.

Free walk your dog without the Receiver Collar in the defined 'Safe Pet Area.'

Once your pet learns where the Static Correction Zone is located, try removing the collar and see how your dog responds near the boundary.

Dog Pass Through Fence System Mode

Our eXtreme Dog Fence Contain and Train fence system allows you to set up safe mode, allowing your dog to pass through the fence without any static corrections. See below for details.

1. To Enter Safe Mode: Press the ▼ and ⏻ button on the Remote Trainer at the same time. The collar receiver will beep once per second. Your dog can now safely pass through the fence boundary wire without any shock corrections.
2. To Exit Safe mode: Press the ▼ and ⏻ button on the handheld remote at the same time again. The collar receiver will not beep and return to normal static correction mode.

Setting Up Multi-Dog Training



Our **eXtreme Dog Fence Contain and Train** remote trainer allows you to expand your system into a multi-dog training solution by simply purchasing additional collar receivers and programming them to work with your system. (The handheld remote can accommodate a maximum of 3 collar receivers at a time).




To add multiple collars to your system, you must first unmatch your newly purchased collars, as they were matched to another transmitter in the factory during testing. Once the collars are unmatched, then you will be able to match them to the preferred channel of either 1, 2, or 3 on your original remote. Please follow the instructions below to proceed with this process.

First - Unmatching Collar Receiver



Step 1: Remove or power off any other collar receivers that are in proximity of the area you will be working in. This will prevent them from being affected by your programming of the collar you are working with.

Step 2: Power on the collar receiver by holding the power button until you hear it beep, then release. Power up the handheld remote by pressing and holding the ⏻ button until the LCD screen illuminates, then release.

Step 3: Press and hold the  button and  button at the same time, until the digital number on the LCD display begins changing automatically, then release. (The numbers changing will look something like “08, 09, 10, 11...”, increasing automatically.)


Step 4: Place the collar receiver within 1-3 inches of the remote and then press the dog selection channel button of your preference. (You can press  or  or ). Once you make your selection, you should hear five “beeps” sound from receiver.



Step 5: The green LED light on the collar receiver should now be flashing. Congratulations! You have successfully unmatched the receiver, and are now ready to match it to your remote.

Step 6: Once again, press and hold the  button and the  button on the transmitter at the same time until the digital numbers on the LCD display stop changing, then release. You have now exited the “Unmatch” mode.

Second - Matching Collar Receiver

Step 1: Remove or power off any other collar receivers that are in proximity of the area you will be working in. This will prevent them from being affected by your programming of the collar you are working with.

Step 2: Power on the collar receiver by holding the power button until you hear it beep, then release. Power up the handheld remote by pressing and holding the  button until the LCD screen illuminates, then release.

Step 3: Press and hold the  button and  button at the same time, until the digital number on the LCD display begins changing automatically, then release. This means you have now entered match mode. (The numbers changing will look something like “08, 09, 10, 11...”, increasing automatically.)

Step 4: Place the unmatched collar receiver within 1-3 inches of the transmitter.

Step 5: Press and hold on the dog selection channel button of your choice. Press and hold **1** to match the collar receiver as the #1 dog, press and hold **2** to match the collar receiver as the #2 dog, or press and hold **3** to match the collar as the #3 dog. After doing this you'll hear five beeps from receiver and see the green LED flash slow down. Release the button at this point.

Important: You must confirm that you hear the five beeps from the unmatched receiver and see the green LED light flash slow down first, before releasing the dog selection button. If your match attempt fails, you may need to cancel the failed matching receiver and attempt to re-match again.

Step 6: Press and hold the **▲** button and the **🔄** button at the same time again, until the digital number on the LCD display is no longer changing, then release.

Step 7: Test the matched collar receiver by choosing the number you recently matched on the transmitter, then press **🔊** button. You should hear the beep sound from the matched receiver. Congratulations! You have successfully matched your collar receiver.

Important: After matching the collar receiver, the dog selection channel button will return to "1" default. Before testing the matched collar, Please choose dog channel number first. Only dual mode, the collar receiver can be matched and unmatched.

Setting the stimulation level

Your remote trainer has many levels of intensity, so you can find the best level for your dog's temperament. You may also select either shock or vibrate stimulation, depending on your dog's temperament and your training purposes.

To set the static correction level, press the ▲ or ▼ button to select a suitable correction level, then press and hold on the ⏻ button for approximately 8 seconds of continuous static stimulation, or press once for a solitary 1 second shock.

To set the vibration level, press the ▲ or ▼ button to select a suitable level, then press and hold on the ⏻ button for around 8 seconds of continuous vibration, or press one time, for a solitary 1 second vibration.

Switch between Single Mode and Dual Mode

The collar receiver is designed to have both remote trainer and fence functionality.

The collar receiver has 2 modes of operation:

- **Single mode:** Fence functionality only. When powered on, the collar receiver's LED will flash green twice every 5 seconds. This is the Single Mode indicator.
- **Dual mode:** Fence and remote trainer functionality. When powered on, the collar receiver's LED will flash green once every 5 seconds. This is the Dual Mode indicator.

It is strongly recommended only to use Dual Mode when you are using the collar for both pet containment and remote training purposes, simultaneously.

When the system is being used for containment purposes only, it is strongly recommended to switch the collar to Single Mode, only to substantially increase the battery life of the collar.

To cycle between Single Mode and Dual Mode, do the following:

Press and hold the collar receiver's power button (while the collar is powered up) until the LED lights up red, and immediately release." Your collar receiver will now be in the alternate mode, indicated by the LED flashing either once (for Dual Mode) or twice (for Single Mode), every 5 seconds.

Battery operating times can vary, depending on frequency of usage. Here is a general estimate:

Dual Mode: 75-80 Hours

Single Mode: 10-12 Days

Charging

Both the handheld remote and the receiver charge quite rapidly. It's advisable to charge for 2 hours at a time and for 8-10 hours before first use. Both can be charged at the same time and have a common adaptor. To recharge, simply open the rubber cover, and plug the adaptor contact pin into your household AC power outlet, and then insert the adaptor plug into the receiver's DC jack.

The handheld remote and collar receiver can be charged simultaneously by using the included USB charging cable to connect between your devices and a PC or laptop.

Note: Do not charge your devices in especially hot areas, and keep far from any heat source, such as a fireplace or heater.

Collar Receiver Charging

When the charger is plugged in, you will notice the red LED indicates it's charging.

The green LED light will replace the red light when the collar receiver is fully charged, but always make sure you charge it for 2 hours at a time (8-10 hours before first use), to make sure it is fully charged even if the light is showing green.

The receiver's red LED light will flash when the battery power is low. When you notice this we recommend you recharge the battery at once.

Important: When the collar receiver's LED red light flashes, this means the battery is low and should be charged immediately.

Handheld Remote Charging

When the handheld remote is plugged in, the LCD will display "CHA". This means the device is charging. The LCD will display "FUL" when the handheld remote is full charged.

Note: When the handheld remote's red light flashes, this means the battery is low and the device should be charged immediately.

Troubleshooting Guide

Problem #1: No stimulation when remote trainer button is pressed

- The collar receiver has not been activated. Remember that the collar receiver must be turned on before use.
- The collar receiver has not been set to your remote trainer. Follow the instructions above for directions.
- The batteries in either the collar receiver or the remote trainer are dead. Recharge or replace, as needed.

Problem #2: The beeper on collar receiver doesn't make any sound when the power switch is turned on

- The battery in the collar receiver has run down. Recharge it as needed for a minimum of 2 hours.

Problem #3: The stimulation doesn't seem to be working very well

- The collar receiver is not tight enough. Check to make sure the contact points are in constant contact with your dog's skin.
- The batteries are dead. Replace or recharge as needed.

Problem #4: The collar receiver light changes Color to indicate low charge very quickly

- The unit has been left turned on between training sessions. Make sure the receiver is turned off after each use.

Problem #5: The remote trainer doesn't have range, or the range is significantly reduced

- Your dog may be shielded by a metal structure.
- For best range, position the collar receiver so that the light faces toward the dog's nose.
- Radio interference. Wait a short while then try again, or move to another area.

Problem #6: The collar receiver doesn't appear to be receiving any signal, or doesn't work at all

- Check the collar receiver on/off button, make sure the collar receiver is turned on.
- Check the remote trainer battery, it's power may be low.
- Recharge the remote trainer or charge the collar receiver, if needed.

Problem #7: The collar receiver has to literally be held on the top of boundary wire for it to activate

- The batteries may have run down. Make sure the batteries are well charged.
- Adjust the Boundary Width Control dial clockwise to increase the boundary width.

Problem #8: I have an inconsistent signal on the collar receiver

- Make sure the fence transmitter is at least three feet from large metal objects or appliances.
- Make sure all boundary wire turns are gradual.
- Make sure the boundary wire is not running parallel to and within five feet of electrical wires, neighboring containment systems, telephone wires, television or antenna cables, or satellite dishes. Add resistor unit as described in manual to solve/help with interference issues.

Problem #9: The power light and the Loop indicator lights are off

- Make sure the both ends of the boundary wire are plugged into the fence transmitter boundary wire terminals.
- Perform a Test. Use a short section of boundary wire to plug into both fence transmitter boundary wire terminals. If the lights turn on, this means you have a break in your perimeter of boundary wire, if the lights still do not glow, you may have a faulty fence transmitter. Please contact us.



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